

Carmody, Jody

From: Ross, F. Anne
Sent: Thursday, August 16, 2012 2:18 PM
To: Carmody, Jody
Subject: FW: Docket DE 12-214, Public Service Company of New Hampshire - Constellation Request for Filtrine Manufacturing Company Load Data
Attachments: Filtrine Manufacturing Company_LOA dated 7.10.2012.pdf; Filtrine Manufacturing Company_LOA dated 7.17.2012.pdf

Jody, can you make sure that this email gets placed in docket DE 12-214. Thanks.

-----Original Message-----

From: Howland, Debra
Sent: Wednesday, August 08, 2012 6:08 PM
To: Ross, F. Anne (F.Anne.Ross@puc.nh.gov); Noonan, Amanda; Damon, Edward; Frantz, Tom; Mullen, Steve (Steve.Mullen@puc.nh.gov)
Subject: FW: Docket DE 12-214, Public Service Company of New Hampshire - Constellation Request for Filtrine Manufacturing Company Load Data

-----Original Message-----

From: Maximilian Hoover [<mailto:max@goodenergy.com>]
Sent: Wednesday, August 08, 2012 9:01 AM
To: Howland, Debra
Cc: chuck.greenwood@constellation.com; john.bennett@constellation.com; Ross, F. Anne
Subject: Docket DE 12-214, Public Service Company of New Hampshire - Constellation Request for Filtrine Manufacturing Company Load Data

Dear Executive Director Howland:

I am writing today concerning your docket number DE 12-214. The request for release of customer load data ("LOA") dated 7/10/2012 referenced in this docket, copy attached, was forged by one of my employees, Terra Ray, who works in our Carrollton, Texas office.

Constellation was not in any way a party to the failure of ethics and process on our part that lead to the submission of this document. The "authentic" LOA dated 7/17/2012 is also attached.

I take full responsibility for the forged document, and would like to do whatever I can to make this right with the State of New Hampshire Public Utilities Commission, with Constellation, Filtrine Manufacturing and any other parties impacted by this event. I have personally spoken with Peter Hansel, the President of Filtrine, as well as representatives from Constellation, describing candidly our failures and offering my most sincere apologies. I am taking steps within my own company to make sure this will never happen again.

By way of background, our employee, Terra Ray, who forged the LOA, was acting in a support role, supporting our salesperson Edward Carey, who in turn has a business and personal relationship with Filtrine. Ed is tasked with analyzing energy supply contract offers from multiple retail energy suppliers, and presenting those offers to commercial energy users such as Filtrine. Ed is related by marriage to Mr.

Hansel, Filtrine's President. We have been working with Filtrine as their energy broker for over two years.

During our energy commodity contract analysis process, we normally ask our customers to provide us with a document appointing us as the customers' agent for purposes of executing LOAs. We did not ask Filtrine for one in this case. Terra

did not know this, but even if we had the agency document on file, she still would have been wrong to sign the LOA in the manner she did. Terra took a shortcut, and was wrong to do so. What she did goes against every grain of my being, and the ethics that I have worked for the past 12 years to build into the fabric of this business. I am beyond horrified.

I very much respect the process of data release authorization as a critical part of competitive energy procurement as governed by the Commission, and I would like to offer my most sincere apologies for the damage and embarrassment the State of New Hampshire Public Utilities Commission has had to endure resulting from this failure on our part.

I will do whatever is necessary to make this right.

Max Hoover
Good Energy, L.P.
232 Madison Ave. STE 405
New York, NY 10016
212-741-8948 direct
212-792-0223 fax
max@goodenergy.com

LINKED

8.20.18 JR



**Northeast
Utilities System**

Public Service Company of New Hampshire
PO Box 330
Manchester, NH 03105-0330
(603) 669-4000
www.psnh.com

MDATA Online - EPO Energy Profiler Online - Service Agreement

PSNH will provide interval meter data via an access protected web site. The customer must be on rate GV or LG and have at least one interval-recording meter per account. PSNH, and any third party contracted by PSNH, will not disclose any customer-confidential information including, but not limited to, customer name and address, metering, billing and pricing, power usage, etc. without prior consent from the customer. PSNH may, at our discretion, cancel this agreement and return the unused, pro-rated portion of fees received. All sections must be completed.

This form or a letter of authorization can be used to request non-interval usage history and icap tag data.

<input checked="" type="checkbox"/>	One time request, \$50.00 per account. All interval data available at the time of the request will be provided online. User id & password expires 30 days after access begins.
<input type="checkbox"/>	Annual subscription, \$300.00 per account - billed once yearly. All interval data available at the time of the request will be provided online. The subscription automatically renews each year.
<input type="checkbox"/>	Annual subscription, \$25.00 per account, per month. All interval data available at the time of the request will be provided online. The subscription automatically renews each year.

GV

PSNH - Utility Customer Account Number(s): Only account numbers listed on this form will be processed

8000395025Z _____

This form is valid for 90 days from the customer's signature date.

Customer Information and Authorization: The utility customer's information must be provided on this service agreement before any data will be released. This section must be completed by the customer of record.		Supplier/Third Party Information: For notification or any questions, please provide the requestor's contact information.	
Company Name	<u>Filtrine Mfg. Co</u>	Company Name	<u>Constellation New Energy</u>
Customer's Name - Print	<u>Peter Hansel</u>	Contact Person	<u>Ashant'e Taylor</u>
Customer's Signature	<u>Peter D Hansel</u>	Phone Number	<u>713-401-2036</u>
Customer's Title	<u>President</u>	Email Address	<u>datamanagement-ne@constellation.com</u>
Date Signed by Customer	<u>7/10/2012</u>		
Phone Number	<u>603 352 5500</u>		
Email Address	<u>phansel@filtrine.com</u>		

Billing Information:
The service period begins the first business day after email notification of the availability of the EPO service. The customer, supplier, or any third party can be specified for billing. Customers, please note, these charges will be added to your regular monthly electricity bill.

Billing Company Name Constellation New Energy

Address New England A/P PO Box 17441
Baltimore, MD 21297

RETURN COMPLETED AGREEMENT TO PSNH SUPPLIER SERVICES DEPARTMENT
By pdf (preferred method) to psnhsupplierervices@nh.com or by fax to 603-634-3750. Revised 02/06/12



**Public Service
of New Hampshire**

The Northeast Utilities System

Public Service Company of New Hampshire
PO Box 330
Manchester, NH 03105-0330
(603) 669-4000
www.psnh.com

MDATA Online – EPO Energy Profiler Online – Service Agreement

PSNH will provide interval meter data via an access protected web site. The customer must be on rate GV or LG and have at least one interval-recording meter per account. PSNH, and any third party contracted by PSNH, will not disclose any customer-confidential information including, but not limited to, customer name and address, metering, billing and pricing, power usage, etc. without prior consent from the customer. PSNH may, at our discretion, cancel this agreement and return the unused pro-rated portion of fees received.

This form or a letter of authorization can be used to request non-interval usage history and icap tag data.

Service Options – select one:

- One time request, \$50.00 per account.**
All interval data available at the time of the request will be provided online. The user id and password will expire 30 days after the start of the service.
- Annual subscription, \$300.00 per account number yearly.**
All interval data available at the time of the request will be provided online. For phone accessed meters, data will be updated daily. Occasionally, data may be delayed due to meter or communication difficulties. PSNH will work with the customer to resolve any issues as quickly as possible. For manually read meters, data will be updated approximately once a month.
The subscription automatically renews each year.

PSNH - Utility Customer Account Number(s):

_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

This form is valid for **90 days** from the customer's signature date.

Customer Information and Authorization:

The utility customer's signature, date, e-mail address, and phone number must be provided on this service agreement before any data will be released. This section must be completed by the customer of record.

Company Name Filtrine Mfg. Co.

Customer's Name - Print Peter D. Hansel

Customer's Signature *Peter D. Hansel*

Customer's Title President

Date Signed by Customer 07/17/2012

Phone Number 603-352-5500

Email Address phansel@filtrine.com

Supplier / Third Party Information:

For notification or any questions, please provide the requestor's contact information.

Company Name _____

Contact Person _____

Phone Number _____

Email Address _____

Additional Email _____

Additional Email _____

Additional Email _____

Billing Information:

The service period begins the first business day after email notification of the availability of the EPO service. The customer, supplier, or any third party can be specified for billing.

If the customer is listed as the billing party, the charge(s) will be added to their monthly cycle bill.

Billing Party Name _____

Mailing Address _____

RETURN COMPLETED AGREEMENT TO PSNH SUPPLIER SERVICES DEPARTMENT
By pdf (preferred method) to epouhrequests@nu.com or by fax to 603-634-3750.

Revised 01/26/11